

Electronic Acknowledgement Receipt

EFS ID:	4205026
Application Number:	09944676
International Application Number:	
Confirmation Number:	8505
Title of Invention:	System and method for automated end-user support
First Named Inventor/Applicant Name:	Daniel Keele Burgin
Customer Number:	26874
Filer:	Anthony J. Hahn
Filer Authorized By:	
Attorney Docket Number:	1160215-0538115
Receipt Date:	30-OCT-2008
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Application Type:	Utility under 35 USC 111(a)

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Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$130
RAM confirmation Number	8569
Deposit Account	
Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)

1		09944676Amendment.pdf	254704 3c59c78dc4052b1817bc51efc029676670f 4163	yes	8
Multipart Description/PDF files in .zip description					
Document Description		Start	End		
Amendment/Req. Reconsideration-After Non-Final Reject		1	1		
Claims		2	7		
Applicant Arguments/Remarks Made in an Amendment		8	8		

Warnings:**Information:**

2	Fee Worksheet (PTO-06)	fee-info.pdf	29817 c2de12661ac391d248ba573c311a0119533 92b35	no	2
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Warnings:**Information:****Total Files Size (in bytes):** 284521

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.